

Social Value Policy

Author: Dee Adams

Version: 1.0

Created: August 2024

Updated:

Classification: COMMERCIAL IN CONFIDENCE

Confidentiality / Document control

This document contains information that is confidential to System C Healthcare Ltd (System C) and is submitted by System C in order for the potential customer to use it solely for the purposes of evaluating System C's proposal and it must not be used for any other purpose nor disclosed to any other party, either whole or in part, without the prior written consent of System C except as follows. The potential customer may permit those of its employees, advisors and agents having a need to know the contents of this proposal, to have access to such of the contents as are strictly necessary, but the potential customer shall ensure that such employees, advisors and agents are bound to it by an obligation, in similar term, to keep it confidential. The potential customer's acceptance of these obligations shall be indicated by the customer's use of any of the information contained in this document.

System C acknowledges that the potential customer may be bound by the Freedom of Information Act 2000 (FOIA). In such a case System C considers that the contents of this document are confidential and exempt from disclosure pursuant to section 41 of the FOIA. The potential customer should consult System C before making any disclosure of information relating to System C under the FOIA. System C's pricing information, methodologies, solutions, as well as reference to System C clients and their projects are always considered by System C to be exempt from disclosure by virtue of section 41 and 43 of the FOIA, whether indicated or not.

Product Information: Any descriptions of future functionality reflect current product direction, are for informational purposes only and do not constitute a commitment to provide specific functionality. Timing and availability remain at System C's discretion and are subject to change and applicable regulatory approvals.

© Copyright 2024, System C Healthcare Ltd

Document control

Name	Role	Date	Comment
Dee Adams	Author	09 August 2024	New policy
ESG Committee -	Reviewer	13/08/2024	Reviewed and feedback – Janine Hamilton, Phil Gallagher, Brendan McNally, James Hillyer
Legal	Reviewer	20/08/2024	Review and Feedback – Adam Milward
Marketing	Reviewer	20/08/2024	Review and Feedback- Clare Jones and Nina Randall

Amendment record

Issue status	Version	Date	Actioned by	Description
Draft	V0.1	09 August 2024	Dee Adams	Internal copies for review & authorisation
Draft	V0.2	13/08/2024	ESG Committee, Legal, Marketing	Internal copies for review & authorisation
Final	V1.0		CEO & CFO	SMT approval

Purpose

As a leading provider of Healthcare, Social Care, Education, and custom software solutions both in the UK and internationally, we recognise our responsibility to support communities. We deliver social value directly into the community and support our customers in their social value endeavours.

We are committed to improving our Social Value performance and increasing the positive impact of System C in the communities that we serve. We believe in developing our Social, Economic and Environmental practices, this includes DE&I, health and wellbeing. System C has active DE&I and ESG committees ensuring Social Value is a key part of our company culture.

Policy Objectives

To provide a commitment to making a positive impact on society and the environment in both a commercially viable and customer-centric manner.

Social Care and Education customers

- Theme 1 - Jobs: Promote local skills and employment
- Theme 2 - Growth: Supporting growth of responsible, local businesses
- Theme 3 - Social: Healthier, safer and more resilient communities
- Theme 4 - Environmental sustainability: Protecting and improving our environment
- Theme 5 - Social innovation: Promoting new ideas and community initiatives

National Health Service Customers/ Custom Software Customers

- Covid-19 Recovery
- Tackling Economic Inequality
- Fighting Climate Change
- Driving Equal Opportunities
- Wellbeing

Our Commitment

This policy guides our Social Value efforts at System C, helping promote positive change in the community. We commit to:

- adhering to all relevant Social Value regulations, the Public Services (Social Value) Act (2013) & Procurement Policy Note (PPN) 06/20 to the extent that the same apply to our customers
- regularly measure and report on progress, using frameworks such as the Social Value Portal (where applicable)
- sharing our environmental goals and performance publicly through a variety of channels including SBTi, Carbon Reduction Plan (CRP), the Energy Savings Opportunity Scheme (ESOS), the System C Annual Report and Financial Statement, and our website
- supporting Employment by committing to creating job opportunities within the UK;
- encouraging participation in Social Value activities by communicating our Social Value efforts and raising awareness among staff, customers, and stakeholders.
- provide relevant training to raise awareness of Social Value issues within the company.
- developing Community Partnerships by collaborating with local charities, community groups, and non-profits to support social causes through technology solutions, funding, or volunteer work

- incorporating sustainable coding practices into our software projects
- encouraging our suppliers and contractors to support our environmental Policy by introducing a Sustainable Procurement Policy and Supplier Code of Conduct; and
- collaborating with customers to support social value projects and commitments.

We will monitor the effectiveness of this policy in meeting our commitment to social value and identify areas in which further resources or support may be required to achieve social value additionality.

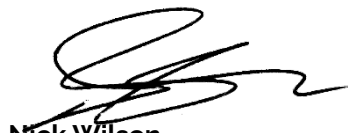
Who does this policy apply to?

This policy applies to all employees, officers, consultants and contractors and is for the benefit of the communities we serve.

Who is responsible for this policy?

Our board of directors has overall responsibility for this policy but has delegated the effective day-to-day operation of it to the System C Environmental, Social & Governance (ESG) Committee. The ESG Committee will review this policy regularly to ensure that it supports our strategic vision.

This social value policy addresses the key social, economic, and environmental challenges faced by System C as a responsible and ethical business. By aligning business operations with societal needs, the company can achieve sustainable growth while making a meaningful impact on the community.



Nick Wilson

Chief Executive Officer, System C Healthcare Ltd